

Title: Update Report – Torbay Safeguarding Adults Board (TSAB)

Wards Affected: All

To: Health and Wellbeing Board
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1. Achievements since last meeting

- 1.1 A Multi Agency Safeguarding Hub is now in place, co-locating safeguarding for both adults and children.
- 1.2 There is now a new approach to commissioning domestic abuse services with all partner organisations addressing the causes, changing behaviour and keeping people safe.
- 1.3 The TSAB appointed a new independent chair, Julie Foster.
- 1.4 Continued focus on sharing good practice with Devon County Council.
- 1.5 Introduced a new focus on performance in Making Safeguarding Personal priorities.
- 1.6 Publication of multi-agency Vulnerability Tool, to support all partner agencies who are working in this field.

2. Challenges for the next three months

- 2.1 The TSAB has developed a Safeguarding Adults Strategic Plan which sets out its vision regarding safeguarding adults and within this has identified five key priorities and objectives for strategic development.
 - Commissioning process and integrated care
 - Supporting staff across the partnership including the voluntary sector
 - Wider think family including carers
 - Emerging themes nationally
 - Celebrating and building on good practice

A number of factors have helped to shape and influence these priorities such as the review of activity, the need to respond to national developments including the implementation of the Care Act 2014 and other initiatives, for example Making Safeguarding Personal.

The TSAB faces the challenge of achieving these aims in another year of major change in the NHS, and continuing financial restrictions in all public services.

3. Action required by partners

- 3.1 Contribution to the TSAB pooled budget, as requested by the TSAB Executive.
- 3.2 Continued commitment to the TSAB.

Appendices:

Appendix 1 Torbay Safeguarding Adults Annual Report 2015/16

Background Papers:

The following documents/files were used to compile this report:

- Torbay Safeguarding Adults Business Plan 2015/16



annual report
2015/16

safeguarding... everyone's business
"If you see something, say something" 01603 219700



Strategic Plan 2014/15

Our plan set out the following four priority areas:

1. Young people in transition
2. Keeping people safe in their own homes
3. Complex adults at risk
4. Raising awareness

Last year, the Board decided to devote each of its monthly meetings to a particular theme and priority area. We linked a range of capital from local organisations to share their knowledge and expertise. Today, the focus is on the issue of domestic violence. These issues were turned into an Action Plan which was monitored by the Executive Group.

Strategic Plan 2015/16

The Strategic Plan 2015/16 is available on our website: www.torbayadultsboard.co.uk/services/safeguarding-adults

The key themes we have pledged for this year are:

1. Commissioning process and integrated care
2. Supporting staff across the partnership holding the voluntary sector
3. Wide risk framework including carers
4. Emerging themes in advocacy
5. Celebrating and building on good practice

I am very pleased to be writing the introduction to the Annual Report this year, having been appointed as the Independent Chair of the Torbay Safeguarding Adults Board in April 2014. We were very sorry to say goodbye to the previous chair, Peter, who has worked hard on behalf of the board for several years and who has developed the partnership between local organisations. He has left us with a solid foundation on which to build our plans to safeguard all adults at risk in Torbay.



The CMA Act 2014 came into force on 1 April 2015, putting the safeguarding of adults at risk on the same statutory basis as safeguarding children. This has required the board to review its systems and processes to ensure future compliance with the new law and to seek assurance that it will be aware of the changes. To focus on this, the board has held a series of workshop style meetings over the last year to develop action plans to address some of the key issues. This has included the transition from child to adult services for vulnerable individuals and how best to commission services to meet the needs of people living in their own homes. The results of some of these discussions are in this report.

We are proud of the work of the partner organisations which make up the board, especially our front staff who work hard in difficult circumstances. However, there is evidence from recent investigations and reviews that some adults continue to suffer abuse and neglect in Torbay. People who deserve the highest standards of protection and care are left down on a daily basis. This is not acceptable and the board must continue to drive forward a culture where abuse is prevented.

Julie Foster
Julie Foster, Chair, Torbay Safeguarding Adults Board

Torbay Safeguarding Adults Board

The board meets quarterly to oversee and develop services to protect adults at risk of abuse or neglect in Torbay. Most of the detailed work is done in sub-committees which work across the whole of Devon, reporting to the Executive Group.

- In 2015/16 there were 541 alerts raised of which 123 HAZs were referred on for further investigation.
- In 2014/15 there were 514 alerts raised of which 77 SCAAs were referred on for further investigation.
- Compared to 2014/15, the number of alerts in 2015/16 increased but the number and proportion referred on for further investigation decreased. This may signify improved public awareness of safeguarding adults.

Key Achievements in 2015/16

- Production of a multi-agency vulnerability tool
- The co-location of the children and adults safeguarding panels of contact with the Multi-Agency Safeguarding Hub
- Adopted the ADASS self-assessment tool for Learning and Improvement

Keeping Vulnerable People Safe Sub-Group

The remit of relevance of the sub-group has been reviewed and strengthened. The purpose of the group has been reviewed to facilitate multi-agency co-ordination and co-operation through the provision of oversight and support to task on risk groups developed to achieve specific pieces of work to establish systems to ensure that vulnerable people receive effective and person-centred care. One multi-agency task and risk group has developed a multi-agency tool for assessing those adults at risk of self-harm. Another multi-agency sub-group will be meeting information available for the public in Torbay on how to keep safe in their own homes in order to identify gaps in their information.

"The last year was the worst year of my entire life and without that safeguarding thing I had to think what would have happened!"

Local resident supported by safeguarding

Safeguarding Adult Review Group

The CMA Act 2014 introduced requirements for safeguarding Adult Reviews (SARs) to be held whenever an adult dies as a result of or has experienced serious abuse or neglect and where there is concern that partner agencies could have worked together more effectively to protect them. Boards are also able to arrange a review in any other situations involving adults in its own with needs for care and support. The aim of reviews is to promote learning and prevention of future occurrences.

The sub-group received 6 referrals for consideration of safeguarding adult review. Two were incorporated into a wider thematic review, one referral has been recommended to the board, one was not considered to meet criteria and two are awaiting further information before a final decision is made. In addition, one review commissioned in the previous period is now in final draft and awaiting board approval.

The group will take responsibility to ensure that actions plans from reviews are completed within agreed timescales.

"Maybe something that I have said here will make somebody else breeze through a situation"

Local resident supported by safeguarding

Experts by Experience Sub-Group

Mystery Shopping

The independent duty experts continue to carry out their mystery shopping programme with unannounced visits to care and residential homes and to home owners' managers. The BBC Spotlight programme acknowledged the mystery shopping programme with dialogue from the experts which was aired earlier this year.

Safeguarding Evaluation

The face to face peer evaluations continue to inform, develop and support practice development. The experts have also conducted the peer review audit to build the resilience of the service to ensure people who have experienced capacity issues still have a voice to make improvements to the service.

Domestic Violence Core

The independent experts have gathered face to face information from people who use domestic violence services. The findings from this initial piece of work have been used to help develop a commissioning safeguarding board. The public can have a voice in shaping their service. The team are ongoing a work.

"Shopkeepers look out for me, so I'm safe that way as well"

Local resident supported by safeguarding

Joint Learning and Improvement Sub-Group

The primary focus of the sub-group has been to build the development of ADASS approved self-assessment tool to ensure that the board is ready to go through assurance regarding training. The tool was completed by all statutory agencies who are members of both SABs, and some non-member organisations. All contributions were reviewed during the agency peer review process and a range of common themes and issues were identified. The next step will be to develop recommendations and address these issues during the forthcoming year. It is anticipated this will be in conjunction with the change focus for the sub-group, as the training strategy has been reviewed by the publication of the new Safeguarding Adults Regulations. Competencies for the staff will be reviewed and the college to consider a trial year and the anticipated updates of the ADASS assurance framework. Competency framework for safeguarding adults.

Joint Operational Sub-Group

The primary focus is to ensure an end-to-end consistency of practice across Torbay and Devon. The aims of reference and membership of this group are to ensure that the review process meets both Torbay and Devon Boards' needs. This, the group received practice information and a number of themes such as modern slavery, COC (prevention of harm), as a result, police reporting systems and health care in safeguarding adult enquiries, as well as the feedback.